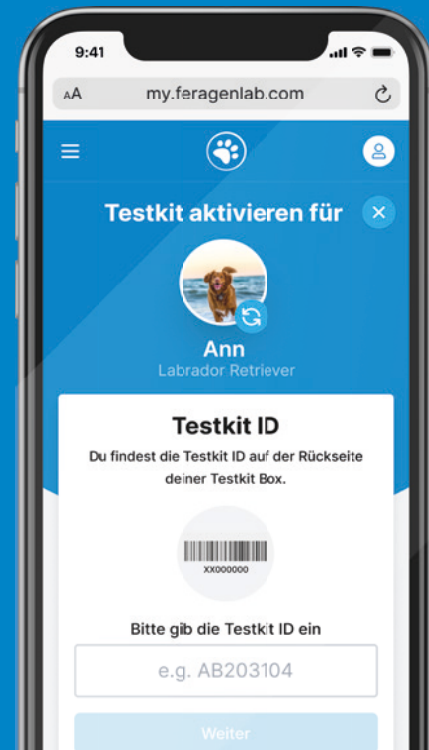


## ! IMPORTANT!

Correct registration of your animal including test kit ID on the myFERAGEN platform is a prerequisite for a smooth test procedure. Please follow the steps in these instructions even if you already have a written test request.

# Instructions for Kit Activation & Sample Collection

Your Testkit ID for the activation is:



## Step 1

# Create your myFERAGEN Account

For quick and smooth test processing, first register on our myFERAGEN platform, available at **my.feragenlab.com**. All test results will also be made available to you here.



Create your myFERAGEN Account:  
<https://my.feragenlab.com/login/register>

Do you already have an account or have you received access data from your breeding club? Simply log in at **my.feragenlab.com** and continue with the next step.



## Step 2

# Add dog profile

After successful login click on the button „**Add your first dog**“, here you create the profile for your four-legged friend for which you would like to have the genetic analysis carried out. Then **save the information** you have entered and **go to step 3**.

- Click on „**Add your first dog**“
- Enter your four-legged friend's details
- Save the profile

**Hund hinzufügen** ✕

Wähle ein Profilbild

Wie ist der Rufname deines Tieres?

Rufname 🗑️

Registrierter/Offizieller Name

e.g. Anna von der zornigen Zecke

Geschlecht

Weiblich  Männlich

Rasse

Rasse auswählen ▾

Geburtsdatum

DD/MM/YYYY

Kastriert

Select ▾

Zuchtstatus

Select status ▾

Zuchtbuchnummer (Optional)

Zuchtbuchnummer

## Step 3

### Activate test kit

After successfully saving the dog profile, click on the „**Activate test kit**“ button and follow the individual steps. You can find the **test kit ID on the packaging of the brush** on your **invoice** or on the **first page of these instructions**.



Example ID  
**XX000000**



## Step 4

### Sampling

You can find details on sample collection, including step-by-step instructions, on our platform or in the video below.



**Video on sampling:**

[www.feragen.at/probennahme](http://www.feragen.at/probennahme)

#### Important note:

You can verify the identity of your animal by having the sample taken by a vet, breed warden or official person. Sampling by a verified person may be required for the results to be accepted by breeding organisations. You can find the required form here:

[www.feragen.at/confirmation-sampler](http://www.feragen.at/confirmation-sampler)

## Step 5

### Return of the sample

Pack the sample in the enclosed envelope and send it back to us.

#### Shipping from Austria

FERAGEN GmbH  
Strubergasse 26  
5020 Salzburg

#### Shipping from Germany

KUBEOS GmbH  
c/o FERAGEN  
Niedervillern 8  
83410 Laufen

#### International shipments

FERAGEN GmbH  
Strubergasse 26  
5020 Salzburg  
AUSTRIA

#### ATTENTION

The German address is a PO box. The samples are forwarded to our laboratory in Austria 3 times a week. Please do **NOT** send the consignments by „registered mail“, „personal delivery“, „recorded delivery“ or Send „Express“. This leads to delays or refusal of acceptance at the post office box. If you would like one of these delivery options, please send the sample directly to us in Austria.

If you would like to send us samples from outside the EU, you can find all the necessary documents and customs forms **to download** at **[www.feragen.at/zoll](http://www.feragen.at/zoll)**



## Do you have any questions or need help?

We are happy to support you. Whether by email, phone, or in person, we look forward to speaking with you.

### **You can reach us by phone**

Landline AT: 0662 / 43 93 83

Landline DE: 08654 / 68 24 430

### **or by email:**

[support@feragen.at](mailto:support@feragen.at)